



City of Westminster

Licensing Sub-Committee Report

Item No:

Date:

6 December 2023

Licensing Ref No:

23/05255/LIPV - Premises Licence Variation

Title of Report:

Pachamama Bar + Kitchen
18 Thayer Street
London
W1U 3JY

Report of:

Director of Public Protection and Licensing

Wards involved:

Marylebone

Policy context:

City of Westminster Statement of Licensing Policy

Financial summary:

None

Report Author:

Ms Jessica Donovan
Senior Licensing Officer

Contact details

Telephone: 020 7641 6500
Email: Jdonovan@westminster.gov.uk

1. Application

1-A Applicant and premises			
Application Type:	Variation of a Premises Licence, Licensing Act 2003		
Application received date:	8 August 2023		
Applicant:	CRG London Ltd		
Premises:	Pachamama Bar + Kitchen		
Premises address:	18 Thayer Street London W1U 3JY	Ward:	Marylebone
		Cumulative Impact Area:	None
		Special Consideration Zone:	None
Premises description:	The premises currently operate as a restaurant.		
Variation description:	<p>This variation seeks the following:</p> <ul style="list-style-type: none"> To increase the seating space capacity from 100 covers to 120 covers. To add 6 more seats to the bar area, increasing from 6 to 12 seats in total. To change the Storage Room and Staff Room into additional Private Dining Rooms which will accommodate 8 seats and 6 seats retrospectively. 		
Premises licence history:	<p>The premises has had the benefit of a premises licence since 2010.</p> <p>The current premises licence (22/11544/LIPV) can be viewed at Appendix 3 of this report.</p> <p>A full licence history for the premises appears at Appendix 4.</p>		
Applicant submissions:	<p>The applicant has provided the following documents:</p> <ul style="list-style-type: none"> A mediation letter A dispersal policy <p>A copy of the documents can be found at Appendix 2.</p>		
Applicant amendments:	None		

1-B Current and proposed licensable activities, areas and hours						
Late night refreshment						
Indoors, outdoors or both			Current :			Proposed:
			Indoors			No change
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	23:00	23:30	No change		Whole premises	No change
Tuesday	23:00	23:30				
Wednesday	23:00	23:30				
Thursday	23:00	23:30				
Friday	23:00	00:00				
Saturday	23:00	00:00				
Sunday	N/A	N/A				
Seasonal variations/ Non-standard timings:		Current:			Proposed:	
		Sunday before bank holidays: 23:00 to 00:00			No change	

Sale by Retail of Alcohol						
On or off sales			Current :			Proposed:
			On sales			No change
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	23:30	No change		Whole premises	No change
Tuesday	10:00	23:30				
Wednesday	10:00	23:30				
Thursday	10:00	23:30				
Friday	10:00	00:00				
Saturday	10:00	00:00				
Sunday	12:00	22:30				
Seasonal variations/ Non-standard timings:		Current:			Proposed:	
		Sunday before bank holidays: 12:00 to 00:00			No change	

Hours premises are open to the public						
	Current Hours		Proposed Hours		Premises Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	23:30	No change		Whole premises	No change
Tuesday	10:00	23:30				
Wednesday	10:00	23:30				
Thursday	10:00	23:30				
Friday	10:00	00:00				
Saturday	10:00	00:00				
Sunday	12:00	22:30				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	Sunday before bank holidays: 12:00 to 00:00				No change	

1-C Layout alteration
<p>The applicant seeks to vary the layout of the premises as follows:</p> <ul style="list-style-type: none"> To increase the seating space capacity from 100 covers to 120 covers. To add 6 more seats to the bar area, increasing from 6 to 12 seats in total. To change the Storage Room and Staff Room into additional Private Dining Rooms which will accommodate 8 seats and 6 seats retrospectively.

2. Representations

2-A Responsible Authorities	
Responsible Authority:	Environmental Health Service (<i>Withdrawn 27 November 2023</i>)
Representative:	Kudzaishe Mondhlani
Received:	04 September 2023
<p>I refer to the application for a Premises Licence variation. This premises benefits from a current premises licence reference 22/11544/LIPV. The applicant is seeking the following variations,</p> <ol style="list-style-type: none"> To vary the layout by <ul style="list-style-type: none"> - Adding 6 more seats to the Bar Area, increasing from 6 to 12 seats in total. - To amend the layout by removing the Storage Room and Staff Room, located on the left side of the restaurant floor plan to accommodate an additional Private Dining Room which will accommodate 8 seats and 6 seats retrospectively. - A total increase of 100 to 120 patrons. <p>I wish to make the following representation</p> <ol style="list-style-type: none"> The addition of the new areas and an increase of capacities will have the likely effect of causing an increase in Public Nuisance and may impact on Public Safety in the area. <p>The granting of the application as presented would have the likely effect of causing an increase</p>	

in Public Nuisance and impact on Public Safety within the area.

A premises visit is required, the applicant has provided additional information with the application which is being addressed.

Should you wish to discuss the matter further please do not hesitate to contact me.

Following a visit to the premises to assess the intended capacity increase Environmental Health were satisfied and on the basis there was no nuisance history for this premises and the premises does not fall within the CIZ or SCZ they had no objection to the licence being granted and therefore subsequently withdrew their representation on 27 November 2023.

2-B Other Persons

Name:

[REDACTED]

Address and/or Residents Association:

[REDACTED]
[REDACTED]

Status:

Valid

In support or opposed:

Opposed

Received:

04 September 2023

I write in response to an application by Mr Iska Narzi, founder and owner of Pachamama Restaurant, to enlarge the seating capacity in the restaurant bar area - a request denied by the Council at a previous hearing in December 2022.

[REDACTED] who objected to the increase in seating requested in Mr Narzi's previous application. We have suffered greatly from extensive and persistent nuisance caused by the business since it originally opened under the name 'Samarqand' in 2010.

By 'nuisance' I mean, for example, extreme late night noise pollution [REDACTED] unmanaged entry and exit of guests; staff and guests smoking and littering outside and [REDACTED]

Initially, when these instances started occurring, [REDACTED] looked to deal directly with Mr Narzi and his management team in an informal manner, rather than escalate issues by involving the Council or [REDACTED] freeholder.

On occasions, [REDACTED] met him and his staff to explain the [REDACTED] position, looking to do everything possible to find amicable solutions to continuing problems. Ultimately, formal letters detailing the recurring issues - including photos, videos and witness statements - were sent by [REDACTED] and the Managing Agent to Mr Narzi.

However, in spite of written communications, email conversations, meetings and interventions, the day to day operations of the restaurant continue to impact the lives of residents.

One of the issues that we have come to see as significant is Mr Narzi's failure to instil a culture of respect in his staff; simple remedies eg asking his staff not to smoke outside [REDACTED] and throw cigarette butts on the pavement would help but, to my knowledge, he has never done so.

At one stage, determined to find practical solutions to our difficulties, we went as far as contacting the restaurant management and operations team at The Ivy Cafe on Marylebone Lane. We consider them to be an inspiring case-history of best practice in the hospitality industry.

At our request, Ivy Cafe representatives met the Pachamama management team at the restaurant and shared their approach to presenting a successful hospitality offer in a premium residential area. They were incredibly helpful and many practical solutions were tabled. Unfortunately, Mr Narzi refused to attend the meeting.

Recently, Mr Narzi sent a letter to [REDACTED], notably those who had lodged objections to his previous applications to the Council. A copy is attached.

It appears, at face value, to extend the hand of friendship with a view to 'establishing a harmonious environment for all involved'.

This communication is the result of a direct conversation between a [REDACTED] and Mr Narzi in which [REDACTED] negotiated significant changes to restaurant operations to address the nuisance issues.

It seems from the letter, if Mr Narzi is a man of his word, that he intends to mitigate the continuing nuisance. The changes he describes reflect the requests made by residents over several years.

We welcome all of these measures, particularly the removal of the smoke-omitting alarm - which, [REDACTED]

Equally positive is moving restaurant employees away from drinking and smoking [REDACTED] the introduction of door staff to manage the arrival and departure of guests; and the acknowledgement of responsibility for cigarette debris littering [REDACTED].

That said, [REDACTED] would caution the Council against assuming this is an end to the continuing nuisance.

We believe the Council should formalise the measures Mr Narzi has outlined by enshrining them in the restaurant's licence conditions. Only that would secure the surety that this new regime will be fully adopted and implemented, consistently, long term.

Finally, with reference to his latest application to 're-instate the seats in the restaurant that we lost in January' (as his letter mentions), we intend to object to that application. Simply, extra numbers of guests have a cumulative effect on the level of nuisance in our neighbourhood.

Hence, we would prefer that the status quo, in terms of basement seating capacity, remains. Or, alternatively, that the Council withholds consent to increasing capacity to a future date to allow monitoring of Mr Narzi's new regime.

3. Policy & Guidance

The following policies within the City Of Westminster Statement of Licensing Policy apply:

Policy HRS1 applies

- A. Applications within the core hours set out below in this policy will generally be granted for the relevant premises uses, subject to not being contrary to other policies in the Statement of Licensing Policy.
- B. Applications for hours outside the core hours set out in Clause C will be considered on their merits, subject to other relevant policies, and with particular regard to the following:
1. The demonstration of compliance in the requirements of policies CD1, PS1, PN1 and CH1 associated with the likelihood of the effect of the grant of a licence for later or earlier hours on crime and disorder, public safety, public nuisance and the protection of children from harm.
 2. If the application is located within a Special Consideration Zone they have demonstrated that they have taken account of the issues identified in that area and provided adequate mitigation.
 3. Whether there is residential accommodation in the proximity of the premises that would likely be adversely affected by premises being open or carrying out operations at the hours proposed.
 4. The proposed hours of the licensable activities and when customers will be permitted to remain on the premises.
 5. The proposed hours when any music, including incidental music, will be played.
 6. The hours when customers will be allowed to take food or drink outside the premises or be within open areas which form part of the premises.
 7. The existing hours of licensable activities and the past operation of the premises (if any) and hours of licensable premises in the vicinity.
 8. Whether customers and staff have adequate access to public transport when arriving at and leaving the premises, especially at night.
 9. The capacity of the premises.
 10. The type of use, recognising that some venues are more likely to impact the licensing objectives than others; for example, pubs and bars are higher risk than theatres, cinemas and other cultural and sporting venues due to the nature of the operation.
 11. The Licensing Authority will take into account the active measures proposed for a 'winding down' period including arrangements for people to be collected from the premises to travel home safely.
 12. Conditions on hours may be attached that require that the supply of alcohol for consumption on the premises ceases a suitable period of time before customers are required to leave the premises.
 13. The council, acting as the Licensing Authority, may reduce hours if, after review, it is necessary to impose conditions specifying shorter hours in order to promote the licensing objectives.
 14. Specific days for non-standard hours should be identified and justified as part of the application to allow responsible authorities and interested parties to evaluate the impact that these licensable activities may have, and to plan accordingly. The consideration of applications for later hours for Bank Holiday Mondays will take into account that later hours are generally granted for preceding Sundays and that the next day is a working day. Non-specific days

	<p>are expected to be covered by Temporary Event Notices or variation applications.</p> <p>C. For the purpose of Clauses A and B above, the Core Hours for applications for each premises use type as defined within this policy are:</p> <ol style="list-style-type: none"> 1. Casinos: Up to 24 hours a day whilst casino gaming is permitted by a premises licence under the Gambling Act 2005. 2. Cinemas, Cultural Venues and Live Sporting Premises: Monday to Sunday: 9am to 12am 3. Hotels: Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. For the sale of alcohol to guests for consumption in hotel/guest rooms only: Anytime up to 24 hours. 4. Off licences: Monday to Saturday: 8am to 11pm. Sunday: 9am to 10.30pm. 5. Outdoor Spaces: Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. 6. Pubs and bars, Fast Food and Music and Dance venues: Monday to Thursday: 10am to 11.30pm. Friday and Saturday: 10am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 12pm to 12am. 7. Qualifying Clubs: Monday to Thursday: 9am to 12am.. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. 8. Restaurants: Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. 9. Sexual Entertainment Venues and Sex Cinemas: Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. <p>D. Core hours are when customers are permitted to be on the premises and therefore the maximum opening hours permitted will be to the same start and terminal hours for each of the days where licensable activity is permitted.</p> <p>E. For the purposes of this policy, 'premises uses' are defined within the relevant premises use policies within this statement.</p>
<p>Policy RNT1 applies</p>	<p>A. Applications outside the West End Cumulative Impact Zone will generally be granted subject to:</p> <ol style="list-style-type: none"> 1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1. 2. The hours for licensable activities being within the council's Core Hours Policy HRS1. 3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1. 4. The applicant has taken account of the Special Consideration Zones Policy SCZ1 if the premises are located within a designated zone. 5. The application and operation of the venue meeting the definition of a restaurant as per Clause C. <p>B. Applications inside the West End Cumulative Impact Zone will generally be granted subject to:</p>

	<ol style="list-style-type: none"> 1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1. 2. The hours for licensable activities are within the council's Core Hours Policy HRS1. 3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1. 4. The applicant has demonstrated that they will not add to cumulative impact within the Cumulative Impact Zone. 5. The application and operation of the venue meeting the definition of a restaurant as per Clause C. <p>C. For the purposes of this policy a restaurant is defined as:</p> <ol style="list-style-type: none"> 1. A premises in which customers are shown to their table or the customer will select a table themselves to which food is either served to them or they have collected themselves. 2. Which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at a table. 3. Which do not provide any takeaway service of food and/or drink for immediate consumption, except if provided via an ancillary delivery service to customers at their residential or workplace address. 4. Where alcohol shall not be sold, supplied, or consumed on the premises otherwise than to persons who are bona fide taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals. 5. The sale and consumption of alcohol prior to such meals may be in a bar area but must also be ancillary to the taking of such meal.
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4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

5. Appendices

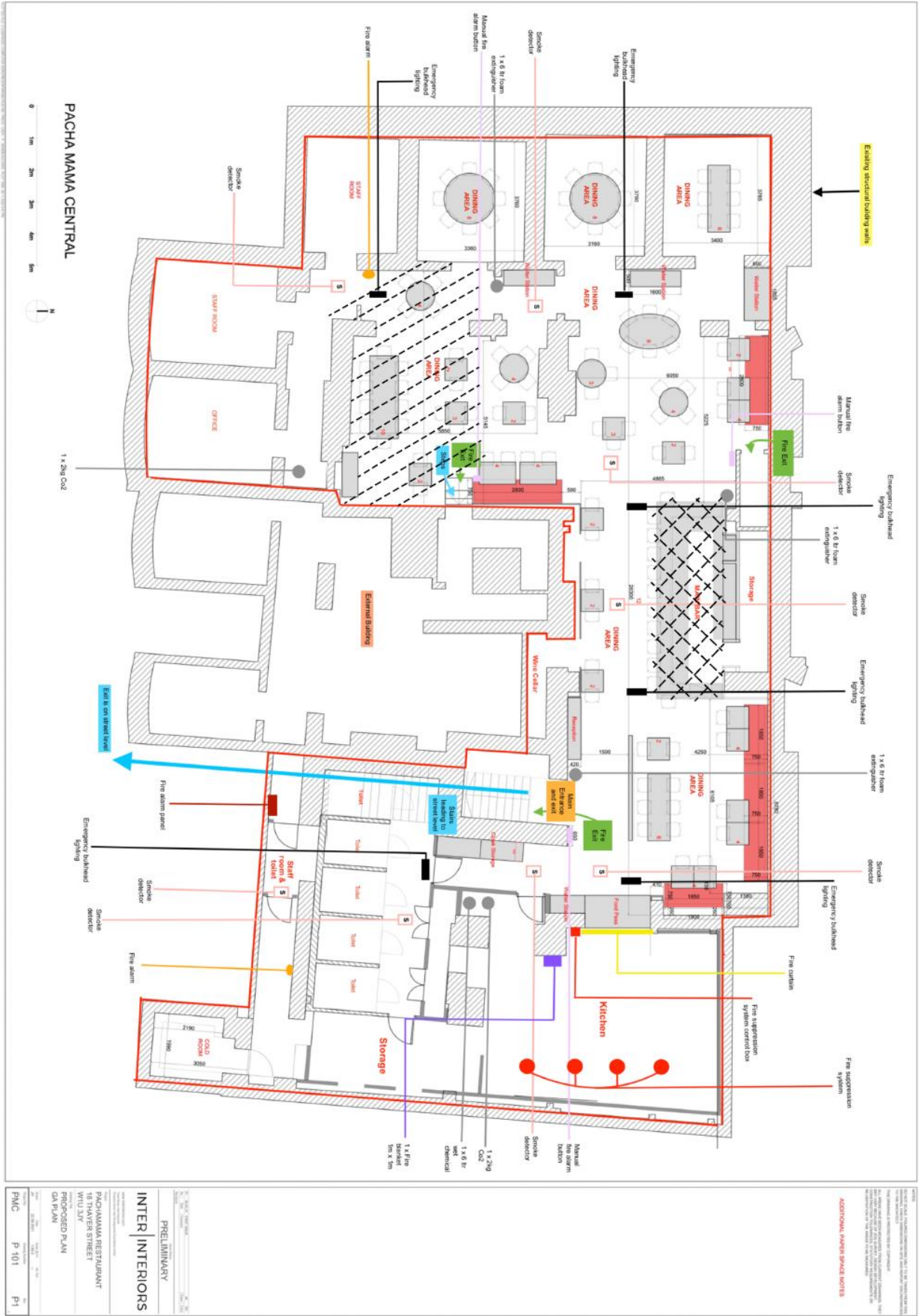
Appendix 1	Premises plans
Appendix 2	Applicant supporting documents
Appendix 3	Existing premises licence 22/11544/LIPV
Appendix 4	Premises history
Appendix 5	Proposed conditions
Appendix 6	Residential map and list of premises in the vicinity

Report author:	Ms Jessica Donovan Senior Licensing Officer
Contact:	Telephone: 020 7641 6500 Email: jdonovan@westminster.gov.uk

If you have any queries about this report or wish to inspect one of the background papers please contact the report author.

Background Documents – Local Government (Access to Information) Act 1972

1	Licensing Act 2003	N/A
2	City of Westminster Statement of Licensing Policy	01 October 2021
3	Amended Guidance issued under section 182 of the Licensing Act 2003	December 2022
4	Environmental Health Service representation	04 September 2023 <i>(Withdrawn 27 November 2023)</i>
5	Interested party representation	04 September 2023



PRELIMINARY INTERIORS

PACHHAMAMA RESTAURANT
 18 THAYER STREET
 WILLOW
 PRE-COSED PLAN
 GA PLAN

PM/C P-101 P1

ADDITIONAL DRAWING NOTES

1. ALL WORK SHALL BE IN ACCORDANCE WITH THE LATEST EDITIONS OF THE NATIONAL FIRE PROTECTION ASSOCIATION (NFPA) 99B, 101, 102, 103, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500.

Mediation letter

Dear XXX,

I hope this letter finds you well.

My name is Iska Narzi and I am the occupant of Basement, 18 Thayer Street, W1U 3JY and founder and owner of Pachamama Restaurant. I wanted to personally write to you regarding changes we have made as a business in light of the objections received back in December last year.

I would like to begin by apologising for the perception that we are not willing to cooperate with [REDACTED]. I would like to change this narrative and express my keen interest in establishing a harmonious environment for all involved.

As a restaurant business trying to survive post-Covid, it is understandable that we try to operate with as many guests as possible in order to pay our rent, pay our employees so that they can provide for their families, pay our suppliers and utility bills. Given the current global political and economic critical climate, we are also experiencing extortionate increases in both the goods we purchase and the costs to run the business; a financial toll that has been experienced by us all.

It is our intention to put in an application to reinstate the seats in the restaurant that we lost in January. We are not looking to increase the seats to more than what it ever was; two of our private dining rooms are currently inoperable and seats from the floor had to be removed.

Since the hearing in January, we have taken steps toward remedying the shared issues [REDACTED] [REDACTED] have raised with Pachamama's operations.

We have hired a door staff that monitors the guests entering and leaving the premises. Their role at the restaurant is to ensure that noise permitted by our guests when leaving the restaurant are kept at an absolute minimum and that they are discouraged from standing outside of the premises. We also installed a camera to monitor our entrance and have a live stream display downstairs to ensure minimal disruption of guests leaving and exiting the premises.

Our managers are instructed to conduct regular inspection and cleaning outside the front of the premises to ensure that cigarette butts and further rubbish are not discarded in the surrounding area.

Our current and new staff are made abundantly clear that [REDACTED] is strictly forbidden and against our company policy. We prompt them to sit at the benches located on the corner of Hinde Street should they wish to take a break near to the venue.

Our burglar alarm system has now been modified and the zero-visibility smoke emitting burglar alarm that we had has now been removed. Therefore, should we be broken into, [REDACTED] [REDACTED] will not be interrupted by having to evacuate via the smoke disruption.

In conclusion, I would like to offer my personal contact number, [REDACTED], in case you have any further queries or wish to discuss matters directly. We are to proceed with the application to reinstate the restaurant's seating capacity, and I hope that the steps we have taken since December demonstrate our commitment to being responsible and cooperative operators, with the well-being of our neighbours at heart. I understand that there may be further questions or concerns and I am happy to address these personally and to find favourable solutions that benefit both parties.

As Pachamama is owned by a family, we cordially invite you to have dinner or lunch with us at

the restaurant. Our invitation would be for you to experience our food and hospitality alongside a tour of the premises in order for you to become acquainted with the site and the people who work within it. Should you wish to take us up on our invitation, please do not hesitate to drop me a line so that we can arrange a date that is preferable for you.

I would like to express my apologies once again for any miscommunication or disturbances that have arisen from the restaurant. It is my earnest desire to establish a harmonious relationship between Pachamama and [REDACTED].

Kind regards,

Iska Narzi

Dispersal policy

Pachamama Bar + Kitchen

18 Thayer Street, Basement, W1U 3JY

Date Created: 23/08/23

Expected Standards

There are 4 licensing objectives of equal importance:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

It is our legal obligation to ensure that we prevent crime and disorder and public nuisance on our premises and as people are leaving our premises. As a business we value our reputation, want to have good relationships with our neighbours, care for our clients, want to work in partnership with the statutory authorities and are committed to trading within the law while maintaining the highest possible ethical standards in all our business activities.

We expect all our team to work with us to commit to running a venue that is orderly, peaceful and free from crime, disorder and nuisance. This policy is intended to guide you through the process. This policy should be implemented in conjunction with all other policies.

Staff procedure and responsibilities

The following steps should be taken to disperse customers:

- As soon as last orders are called:
 - a staff member should visit each group or individual in the premises advising them in a friendly manner that the premises are now closed, thank them for their custom and advise them that they should leave as quickly as possible.
 - music levels should be reduced to a minimum and low volume calming relaxing music put on.
 - Lighting levels will be increased.
 - Staffing levels at service points may be reduced and staff redirected to other duties such as customer dispersal, glass collection and cloakroom duties.
 - Empty glasses should be collected from each table.
 - Windows and entrance doors should be closed to ensure neighbours are not disturbed.
- Staff, floor supervisors, managers should be tasked to ask customers who are leaving to follow rules below:

- To leave the premises quietly.
 - No one is allowed to take drinks outside the premises.
 - To move away from the premises as quickly and orderly as possible.
- Appropriate signage is placed at all exit doors asking customers to respect our neighbours and leave the premises quietly. If this is damaged or missing this must be reported to a supervisor or manager.
- Appropriate signage is placed at all exit doors reminding customers not to take any drinks/glasses/bottles out of the premises. If this is damaged or missing this must be reported to a supervisor or manager.
- There should be visible management and staff presence in the customer areas during closing time to ensure all customers leave quietly, orderly and quickly.
- We can provide appropriate information to customers who require an assistance with transport navigation. All staff can advise on the locations of the nearest Tube Stations and Bus Stops as well as nearest Taxi Ranks.

The document is signed to acknowledge that this policy requirements are understood and all the necessary procedures followed.

Signature:

Signature:

Name:

Name:

Position:

Position:

Date: 23/08/23



City of Westminster
64 Victoria Street, London,
SW1E 6QP

Schedule 12
Part A

WARD: Marylebone
High Street
UPRN: 100023464496

Premises licence

Regulation 33, 34

Premises licence
number:

22/11544/LIPV

Original Reference:

10/03054/LIPN

Part 1 – Premises details

Postal address of premises:

Pachamama Bar + Kitchen
18 Thayer Street
London
W1U 3JY

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Late Night Refreshment
Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Late Night Refreshment

Monday to Thursday:	23:00 to 23:30
Friday to Saturday:	23:00 to 00:00
Sundays before Bank Holidays:	23:00 to 00:00

Sale by Retail of Alcohol

Monday to Thursday:	10:00 to 23:30
Friday to Saturday:	10:00 to 00:00
Sunday:	12:00 to 22:30
Sundays before Bank Holidays:	12:00 to 00:00

The opening hours of the premises:

Monday to Thursday:	10:00 to 23:30
Friday to Saturday:	10:00 to 00:00
Sunday:	12:00 to 22:30
Sundays before Bank Holidays:	12:00 to 00:00

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Alcohol is supplied for consumption on the Premises.

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

CRG London Ltd
Basement
18 Thayer Street
London
W1U 3JY

Registered number of holder, for example company number, charity number (where applicable)

9013006

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

Name: Iskandarbek Narzibekov

Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

Licence Number: 14/03923/LIPERS
Licensing Authority: City Of Westminster Council

Date: 28 February 2023

This licence has been authorised by Mary Pring on behalf of the Director - Public Protection and Licensing.

Annex 1 – Mandatory conditions

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6.
 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
 - (b) an ultraviolet feature.

7. The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 – Conditions consistent with the operating Schedule

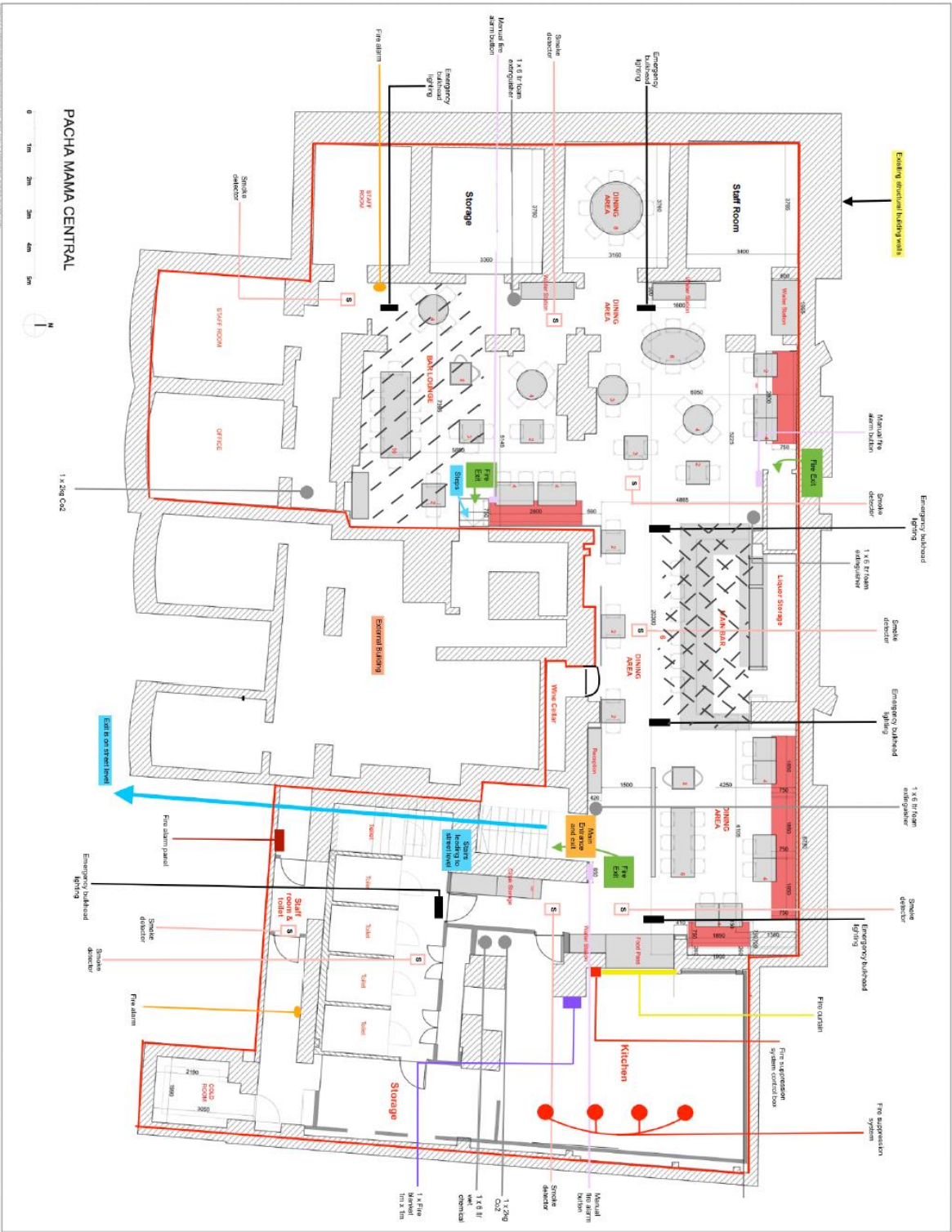
None

Annex 3 – Conditions attached after a hearing by the licensing authority

9. Save for the Bar area (as shown the plan, PMC P101 P1, dated 31/01/2023) alcohol shall only be served to persons seated at tables and the service of alcohol shall be by way of waitress/waiter service only and ancillary to a table meal.
to a table meal.
10. In the 'Bar Lounge' alcohol shall only be served to persons seated at tables and the service of alcohol shall be by way of waitress/waiter service only.
11. The provision of Alcohol 'On' the premises in the Bar area and in the Bar Lounge shall only be to persons having a drink before and/or after a table meal.
12. The maximum number of persons to be accommodated at any one time in the premises (exclusive of staff) shall be 100 with the following local maximums for each area of the premises:-
 - Bar: 6
 - Bar Lounge: 21
 - Restaurant: 73
13. Substantial food and non-intoxicating beverages shall be available throughout the permitted hours in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
14. A proof of age scheme, such as Challenge 21, shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence or passport.
15. Any entertainment, performance, service, or exhibition involving nudity or sexual stimulation which would come within the definition of a sex establishment in Schedule 3 to the Local Government (Miscellaneous Provisions) Act 1982 as amended by the Greater London Council (General Powers) Act 1986 (whether or not locally adopted), shall not be provided.
16. There shall be no striptease or nudity and all persons shall be decently attired at all times.
17. All patrons leaving the premises, whether to smoke or not, shall not take any open bottles or glasses with them and there shall be no consumption of drink outside the premises.
18. The highway and public spaces in the vicinity of the premises are kept free of litter from the premises at all material times to the satisfaction of the Council.
19. No rubbish including bottles will be moved, removed or placed in outside areas between 23:00 hours and 08:00 hours.
20. No deliveries of stock are to be received between 23:00 hours and 08:00 hours.
21. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
22. Loudspeakers shall not be located in the entrance area or outside the premises building.

23. Notices shall be prominently displayed at exits requesting persons to respect the needs of local residents and to leave the premises and area quietly.
24. The venue shall install and maintain a comprehensive CCTV system as per the minimum requirements of a Metropolitan Police Crime Prevention Officer. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the venue is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.
25. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.
26. There shall be no sales of alcohol for consumption off the premises.
27. There shall be no provision of late night refreshment for consumption off the premises.
28. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents in the vicinity.

Annex 4 – Plans



PACHAMAMA CENTRAL

1 x 2nd Cd

PROPOSED PLAN

DATE: 01/12/2022

PROJECT: PACHAMAMA RESTAURANT
18 TRAVER STREET
11th ST

PRELIMINARY

INTER | INTERIORS

PMAC P 101 P1

APPROVED ARCHITECT NOTES

1. ALL WORK SHALL BE ACCORDING TO THE SPECIFICATIONS AND REQUIREMENTS OF THE LOCAL BUILDING DEPARTMENT AND THE NATIONAL ELECTRICAL CODE.
2. THE CONTRACTOR SHALL BE RESPONSIBLE FOR OBTAINING ALL NECESSARY PERMITS.
3. THE CONTRACTOR SHALL MAINTAIN ACCESS TO ALL ADJACENT PROPERTIES AT ALL TIMES.
4. ALL WORK SHALL BE COMPLETED WITHIN THE SPECIFIED TIMEFRAME.
5. THE CONTRACTOR SHALL MAINTAIN A CLEAN WORK AREA AT ALL TIMES.
6. ALL MATERIALS AND FINISHES SHALL BE APPROVED BY THE ARCHITECT PRIOR TO INSTALLATION.
7. THE CONTRACTOR SHALL BE RESPONSIBLE FOR PROTECTING ALL EXISTING UTILITIES AND STRUCTURES.
8. ALL WORK SHALL BE SUBJECT TO INSPECTION AND APPROVAL BY THE LOCAL BUILDING DEPARTMENT.
9. THE CONTRACTOR SHALL MAINTAIN ADEQUATE RECORDS OF ALL WORK AND MATERIALS USED.
10. ALL WORK SHALL BE COMPLETED TO THE SATISFACTION OF THE ARCHITECT AND THE LOCAL BUILDING DEPARTMENT.



City of Westminster
64 Victoria Street, London,
SW1E 6QP

Schedule 12
Part B

Premises licence
summary

WARD: Marylebone
High Street
UPRN: 100023464496

Regulation 33, 34

Premises licence
number:

22/11544/LIPV

Part 1 – Premises details

Postal address of premises:

Pachamama Bar + Kitchen
18 Thayer Street
London
W1U 3JY

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Late Night Refreshment
Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Late Night Refreshment

Monday to Thursday:	23:00 to 23:30
Friday to Saturday:	23:00 to 00:00
Sundays before Bank Holidays:	23:00 to 00:00

Sale by Retail of Alcohol

Monday to Thursday:	10:00 to 23:30
Friday to Saturday:	10:00 to 00:00
Sunday:	12:00 to 22:30
Sundays before Bank Holidays:	12:00 to 00:00

The opening hours of the premises:

Monday to Thursday:	10:00 to 23:30
Friday to Saturday:	10:00 to 00:00
Sunday:	12:00 to 22:30
Sundays before Bank Holidays:	12:00 to 00:00

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Alcohol is supplied for consumption on the Premises.

Name and (registered) address of holder of premises licence:

CRG London Ltd
Basement
18 Thayer Street
London
W1U 3JY

Registered number of holder, for example company number, charity number (where applicable)

9013006

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:

Name: Iskandarbek Narzibekov

State whether access to the premises by children is restricted or prohibited:

Restricted

Date: 28 February 2023

This licence has been authorised by Mary Pring on behalf of the Director - Public Protection and Licensing.

Licensing Act 2003 history

Application	Details of Application	Date Determined	Decision
10/03054/LIPN	<p>New premises licence</p> <p>Late Night Refreshment Monday to Thursday: 23:00 to 23:30 Friday to Saturday: 23:00 to 00:00 Sundays before Bank Holidays: 23:00 to 00:00</p> <p>Sale by Retail of Alcohol Monday to Thursday: 10:00 to 23:30 Friday to Saturday: 10:00 to 00:00 Sunday: 12:00 to 22:30 Sundays before Bank Holidays: 12:00 to 00:00</p>	17.06.2010	Granted by Licensing Sub-Committee
10/10208/LIPRW	Removal of a works conditions	17.12.2010	Granted under delegated Authority
14/09956/LIPT	Transfer application: Samarqand Real Estate Limited to CRG London Ltd	04.02.2015	Granted under delegated Authority
16/12473/LIPDPS	Application to vary the designated premises supervisor	13.12.2016	Granted under delegated Authority
18/04021/LIPVM	Minor variation application: To remove condition 9 and the area restriction in condition 12	16.07.2019	Refused
22/11544/LIPV	Variation application: To amend the layout of the premises and to amend condition 9	16.02.2023	Granted by Licensing Sub-Committee

There is no appeal history

Temporary Event Notices in the last 12 months

Temporary Event Notices	Date of Event	Activities/Hours	Decision
23/00618/LITENP	07.02.2023 to 12.02.2023	Late night refreshment and Retail Sale of Alcohol 07.02.2023 10:00 to 23:30 08.02.2023 10:00 to 23:30 09.02.2023 10:00 to 23:30 10.02.2023 10:00 to 00:00 11.02.2023 10:00 to 00:00 12.02.2023 12:00 to 22:30	Event allowed to proceed
23/00620/LITENP	14.02.2023, 15.02.2023 16.02.2023	Late night refreshment and Retail Sale of Alcohol 10:00 to 23:30	Event allowed to proceed

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers appropriate for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as appropriate for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

Conditions: On Current Licence -

Mandatory:

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage

or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
 - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the

premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 – Conditions consistent with the operating Schedule

None

Annex 3 – Conditions attached after a hearing by the licensing authority

9. Save for the Bar area (as shown the plan, PMC P101 P1, dated 31/01/2023) alcohol shall only be served to persons seated at tables and the service of alcohol shall be by way of waitress/waiter service only and ancillary to a table meal.
to a table meal.
10. In the 'Bar Lounge' alcohol shall only be served to persons seated at tables and the service of alcohol shall be by way of waitress/waiter service only.
11. The provision of Alcohol 'On' the premises in the Bar area and in the Bar Lounge shall only be to persons having a drink before and/or after a table meal.
12. The maximum number of persons to be accommodated at any one time in the premises (exclusive of staff) shall be 100 with the following local maximums for each area of the premises:-
 - Bar: 6
 - Bar Lounge: 21
 - Restaurant: 73
13. Substantial food and non-intoxicating beverages shall be available throughout the permitted hours in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
14. A proof of age scheme, such as Challenge 21, shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence or passport.
15. Any entertainment, performance, service, or exhibition involving nudity or sexual stimulation which would come within the definition of a sex establishment in Schedule 3 to the Local Government (Miscellaneous Provisions) Act 1982 as amended by the Greater London Council (General Powers) Act 1986 (whether or not locally adopted), shall not be provided.
16. There shall be no striptease or nudity and all persons shall be decently attired at all times.
17. All patrons leaving the premises, whether to smoke or not, shall not take any open bottles or glasses with them and there shall be no consumption of drink outside the premises.
18. The highway and public spaces in the vicinity of the premises are kept free of litter from the premises at all material times to the satisfaction of the Council.
19. No rubbish including bottles will be moved, removed or placed in outside areas between 23:00 hours and 08:00 hours.
20. No deliveries of stock are to be received between 23:00 hours and 08:00 hours.
21. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
22. Loudspeakers shall not be located in the entrance area or outside the premises building.
23. Notices shall be prominently displayed at exits requesting persons to respect the needs of local residents and to leave the premises and area quietly.

24. The venue shall install and maintain a comprehensive CCTV system as per the minimum requirements of a Metropolitan Police Crime Prevention Officer. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the venue is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.

Condition 24 is proposed to be amended by the Metropolitan Police Service and agreed with the applicant so as to form part of the operating schedule.

24. (a) The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team.
(b) All entry and exit points will be covered enabling frontal identification of every person entering in any light condition.
(c) The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises and will include the external area immediately outside the premises entrance.
(d) All recordings shall be stored for a minimum period of 31 days with date and time stamping.
(e) Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.
25. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent data or footage with the absolute minimum of delay when requested.

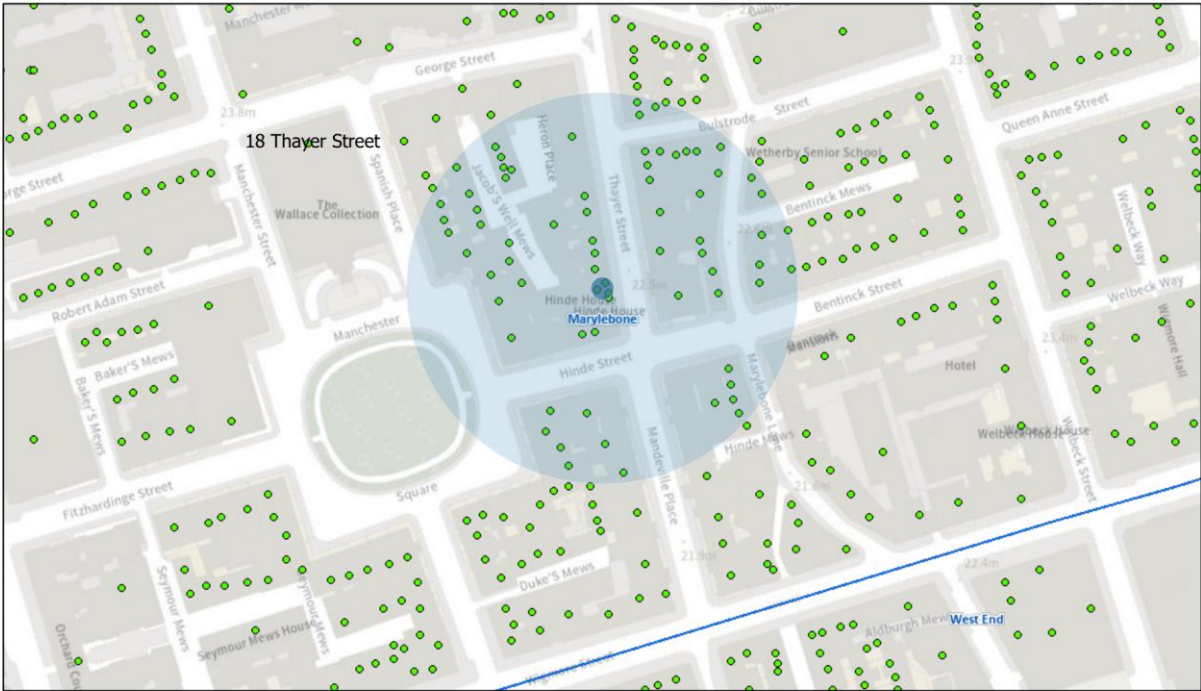
Condition 25 is proposed to be amended by the Metropolitan Police Service and agreed with the applicant so as to form part of the operating schedule.

25. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
26. There shall be no sales of alcohol for consumption off the premises.
27. There shall be no provision of late night refreshment for consumption off the premises.
28. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents in the vicinity.

Conditions proposed by the Metropolitan Police Service and agreed with the applicant so as to form part of the operating schedule.

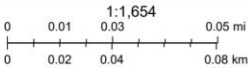
29. A copy of the premises' dispersal policy shall be made readily available at the premises for inspection by a police officer and/or an authorised officer of Westminster City Council.

18 Thayer Street, London, W1U 3JY



22/11/2023, 15:53:51

- Property Mailing List
- Ward Boundaries
- Ward Labels



Resident count: 170

Licensed premises within 75 metres of 18 Thayer Street, London, W1U 3JY

Licence Number	Trading Name	Address	Premises Type	Time Period
20/07866/LIPN	Not Recorded	18 Thayer Street London W1U 3JY	Restaurant	Sunday; 12:00 - 22:30 Monday to Thursday; 10:00 - 23:30 Friday to Saturday; 10:00 - 00:00
22/11544/LIPV	Pachamama Bar + Kitchen	Basement 18 Thayer Street London W1U 3JZ	Public house or pub rest	Monday; 10:00 - 00:00 Tuesday; 10:00 - 00:00 Wednesday; 10:00 - 00:00 Thursday; 10:00 - 00:00 Friday; 10:00 - 00:00 Saturday; 11:00 - 00:00 Sunday; 11:00 - 23:00 Sundays before Bank Holidays; 12:00 - 00:00
23/01171/LIPDPS	Nakanojo Marylebone	Basement To First Floor 13-14 Thayer Street London W1U 3JR	Restaurant	Sunday; 12:00 - 00:00 Sunday; 12:00 - 23:00 Monday to Saturday; 10:00 - 23:30 Monday to Saturday; 10:00 - 00:30
19/11922/LIPCH	Tommi's Burger Joint	Basement And Ground Floor 30 Thayer Street London W1U 2QP	Restaurant	Monday to Sunday; 10:00 - 23:30
17/03613/LIPN	Magnum News	10 Thayer Street London W1U 3JN	Shop	Monday to Sunday; 07:00 - 23:00
23/02661/LIPV	The Coach Makers Arms	88 Marylebone Lane London W1U 2PY	Pub or pub restaurant with lodge	Sunday; 12:00 - 01:00 Monday to Saturday; 10:00 - 01:30

21/02464/LIPN	Diwan	31 Thayer Street London W1U 2QR	Restaurant	Monday to Sunday; 08:00 - 01:00
06/10427/WCCMAP	Golden Eagle Public House	59 Marylebone Lane London W1U 2NY	Pub or pub restaurant with lodge	Sunday; 12:00 - 23:00 Monday to Thursday; 10:00 - 23:30 Friday to Saturday; 10:00 - 00:00
17/07107/LIPD	Cocoro Restaurant	31 Marylebone Lane London W1U 2NH	Restaurant	Sunday; 12:00 - 22:30 Monday to Saturday; 12:00 - 23:00
22/09542/LIPDPS	Ivy Cafe	96 Marylebone Lane London W1U 2QA	Restaurant	Sunday; 09:00 - 00:30 Monday to Saturday; 08:00 - 01:30